

ASSISTANCE DOGS AUSTRALIA

ANNUAL REPORT 2021



MISSION

Giving freedom
and independence
to people living
with disabilities

THE BOARD
Rowan McDonald CHAIRMAN / PRESIDENT
Robert Biggs OAM VICE PRESIDENT
Paul Reid SECRETARY / TREASURER
Michelle Dodd
Yvonne Duncan
Sam Haynes
Tim McCallum
Kim Smee

PATRON
His Excellency General the Honourable
David Hurley AC DSC (RETD)



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2021 WAS A LIFE-CHANGING YEAR



36

happy families have
received a new Assistance
Dog this financial year



223+

volunteers gave
of their hearts and
homes to help train
Assistance Dogs



177

Assistance Dogs
currently working in
the community

PRESIDENT AND CEO REPORT

25 years – still achieving, still growing, still aspiring – even in turbulent times.

Our report on the 2020/2021 year is delivered knowing that the vast majority of you have had to deal with significant hardships during this tumultuous period. Our fervent hope is that you, your families and loved ones have managed to stay safe and sound, in body and soul, throughout it all.

The initiatives introduced over the past two years continue to mature and assist our progress in programs such as Puppy Education; Pups in Prison; our work with clients who have physical disabilities; our work with PTSD clients (through our relationship with Integra); our NDIS services and general Animal Assisted Therapy (AAT) services. All of these are being supported and promoted via various fundraising initiatives such as the Puppy Champions network, Puppy sponsorship and other corporate support; not forgetting our regular, digital and other direct donors. Secured funding to enable us to commence the extension of our office and therapy rooms at Waterfall sets the scene for further progress in the 2021/2022 year.

During the year, the impact of the pandemic has meant all of our dedicated staff have had to continue adapting to new ways of delivering on our mission. They, together with the invaluable support of our volunteers and the ongoing financial commitment of our sponsors and donors, have shown great resilience and loyalty which has enabled us to achieve the following:

- 36 Assistance Dogs placed;
- Over 280 visits with over 150 clients;
- 38 puppies born in our breeding program;
- 81 puppies raised;
- Over 1,200 animal assisted therapy sessions held in person or via tele-health; and
- Over 220 volunteers participated in a range of puppy raising or other activities.

In our desire to grow our resources based outside of New South Wales, we announced in June 2021 that we would merge our Victorian operations with those of the charity Dogs For Kids With Disabilities Limited effective from 1 July 2021. Both Assistance Dogs Australia and Dogs for Kids share the same vision and purpose – to raise and train Assistance Dogs to support people living with disability. We'll have some more to tell on these activities in our 2021/2022 report, but we are all excited by the additional skills, resources and support this brings to all of our collective clients in Victoria.

Our supporter services team has worked tirelessly to provide our sponsors, our corporate partners and all our donors with insights about the puppies they've sponsored, the training programs they've enabled, the clients whose lives have been changed because of the generosity shown by them through their financial support – whether in dollars contributed and/or goods and services provided.

A significant boost to our longer term growth aspirations occurred towards the end of the 2020/2021 financial year. Assistance Dogs Australia was approached with an offer from an anonymous philanthropist to "match fund" certain capital donations raised by us for our proposed National Training Centre at Orchard Hills in the western suburbs of Sydney.

In order to better leverage this offer into future capital raising activities and bring new energy and commitment to delivering on this aspiration, the Board appointed Richard Lord, our former CEO, as the National Training Centre Project Director in late November 2021. Richard's sole focus is now on turning this long held aspiration into a reality within the next three years. A challenging timeframe indeed, but one the Board feels confident it can and must achieve as we seek to triple the number of Assistance Dogs which we can train and place with our clients in the community.

As a consequence, Paul Reid, a Director and our Treasurer, has taken on the role of Acting CEO while we conduct a search for a new person to fill that role. Paul joined our Board in late 2016 and was previously a partner at KPMG where he provided pro-bono audit services to us for nearly a decade before retiring from that firm.

As we look back on our 25th year, our achievements, our growth and the progress made in achieving our aspirations would not have been possible without all of you – our staff, our volunteers, our clients and all donors and supporters whose hard work, loyalty, dedication and resilience has enabled Assistance Dogs Australia to give freedom and independence to people living with disability.

ROWAN MCDONALD
PRESIDENT & CHAIRMAN

PAUL REID
CHIEF EXECUTIVE OFFICER

WHO WE HELP

People Living with Post-Traumatic Stress Disorder

WHAT IS PTSD?

PTSD stands for Post-Traumatic Stress Disorder. It is a severe mental health condition that develops after someone has experienced or witnessed a life-threatening event. The fear, helplessness and horror of the event paralyses the person to the point that the PTSD greatly interferes with relationships, work, and day-to-day functioning.

AN EX-POLICEMAN'S PTSD JOURNEY

Luis has come a long way. With the life-saving help of Piper the Assistance Dog, Luis can look back on his journey and be proud of how far he has progressed.

Luis is an ex-policeman. He was diagnosed with PTSD in 2017 and was medically retired from policing a year later.

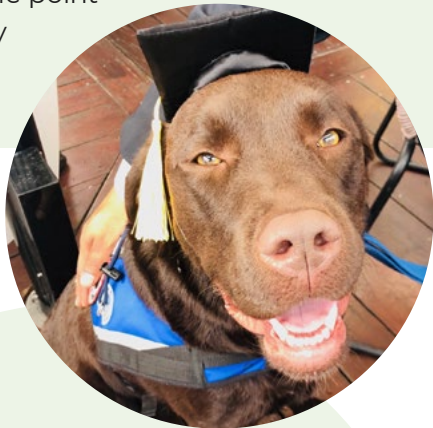
At Luis' lowest point, there would be days where his wife, Paige, was not able to go to work. She was too worried about leaving him alone for the whole day, fearing the worst.

A LIVING NIGHTMARE

PTSD took control of Luis' life, especially in quiet night-time moments. Luis said,

"I used to have really graphic and horrible night terrors 3-4 times a week. I would sweat through my sheets and wake up choking and struggling to breathe."

Luis tried for so long to feel better. He did what doctors and specialists told him to do. But he needed something extraordinary to have the breakthrough he desperately needed.



"PIPER NEVER GIVES UP ON ME, SO SHE INSPIRES ME TO KEEP TRYING TO GET BETTER. TRULY, SHE HAS CHANGED MY LIFE."

— Luis



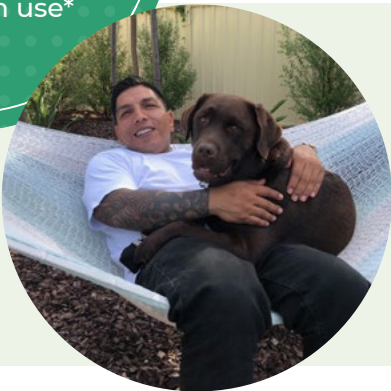
**100%
OF CLIENTS**

feel safer, more positive & have greater confidence in their abilities*

72%

OF CLIENTS

decreased their medication use*



"PTSD CAN MAKE A PERSON FEEL REALLY DOWN AND LONELY AND ISOLATED, SO HAVING A BEST FRIEND (ASSISTANCE DOG) WHO NEVER GETS FRUSTRATED WITH MY ANXIETY AND BAD DAYS IS AMAZING"

— Luis

HOW A PTSD ASSISTANCE DOG CHANGED LIVES

In July 2019, a loveable chocolate Labrador named Piper was given to Luis. The main skill Piper does is "Visit", which is where Piper lays her head in Luis' lap and releases the weight of her head, which helps ground and relax Luis when he becomes overwhelmed. Luis said,

"I use 'Visit' a lot, both at home and in public, as it helps me to relax and feel more secure because I can focus on Piper and not get overwhelmed by all of the thoughts that start swirling around in my head when I get stressed or anxious."

Having Piper by his side has been a huge help to Luis when his PTSD has caused him to feel extremely distressed when he is out in public. Luis said,

"Sometimes when I run errands in town I can get really panicky all of a sudden out in the open. I focus on Piper and pet her and look at her for five minutes and then I don't have to go home straight away and can usually finish my errands."

THE LIFE-SAVING LOVE OF PIPER

At the end of the day, it is Piper's unconditional love that has been a life-saver so many times for Luis. He said,

Luis calls Piper his "offsider", which is what police call the officer who backs up another. She has brought so much joy and peace to their lives, and enabled Luis to feel safer, less anxious and much happier on a daily basis.

With Piper in their lives, Luis and his wife Paige can get their lives back on track and feel better about the present – and future.



"I JUST KNEW STRAIGHT AWAY THAT PIPER WOULD MAKE MY DAYS BETTER JUST BY BEING WITH ME." — Luis

People Living with Mobility Needs

"WHEN YOU SUPPORT SOMEONE WITH A DISABILITY, YOU END UP WITH A CONTRIBUTING MEMBER OF SOCIETY AND SOMEONE WHO'S REACHING THEIR GOALS, AND FLOURISHING."

— Tim, who is living with quadriplegia



THE ACCIDENT AND THE AFTERMATH

When Tim was 18, he became quadriplegic in a diving accident. He would never walk again.

Tim's first Assistance Dog, Buster, gave him the physical and emotional support he needed to get his life back on track.

Buster would help open doors, turn on lights, pick up things off the floor, and he would help Tim go grocery shopping as an independent adult.

With Buster by his side, Tim did everything from moving out of home and building his career in the performing arts, to catching up with friends at the pub.

Buster helped Tim feel more like his old self again, which restored a sense of confidence and dignity.



92%
OF CLIENTS

increase in
independence and
quality of life*

DREAMS COME TRUE

Buster retired due to old age after ten years of working. Tim's second Assistance Dog, Roxy, was by his side when he achieved many life goals. Tim said:

"Roxy was a part of some really big moments in my life from meeting my wife and getting married to living overseas for two years."

"I wouldn't have been able to live in another country without Roxy and her ability to help me physically."

But after eight glorious years, Roxy was diagnosed with liver cancer, and she passed away.

And so Casper, a handsome yellow Labrador, came into Tim's life, just after his son Nelson was born. Tim said:

"Casper's by my side and ready to tackle any challenge that I face. It's extraordinary what Casper does for me, but the end result is a normal life."

"MY THREE
ASSISTANCE DOGS,
BUSTER, ROXY, AND CASPER,
HELPED ME CONTINUE ON TO
LIVE THE LIFE THAT I WAS
MEANT TO LIVE."

— Tim



83%

OF CLIENTS

find it easier to leave
the house*

"I'M DOING ALL OF
THE THINGS THAT I DREAMED
OF AND ACHIEVING ALL OF MY
GOALS, AND THAT'S BECAUSE
I'VE HAD THREE ASSISTANCE
DOGS BY MY SIDE."

— Tim

AGAINST ALL ODDS

Tim's life has been full of extraordinary moments and opportunities that he wouldn't have thought could ever happen. And he did it all with the love and support of an Assistance Dog. Here are some of the things Casper the Assistance Dog can do:

Getting Ready In the Morning

Casper helps make mornings run smoother. Casper can close drawers by bumping them with his nose. A dog's nose is super sensitive, which is a testament to training because Assistance Dogs enjoy doing this skill.



"I'll get it for you!"

Tim lost a lot of hand function, so he is constantly dropping things. Casper's main job is to pick up items – especially tricky ones like mobile phones – without damaging them. He does it correctly and with care.



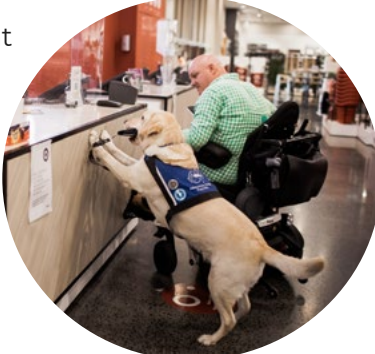
Public Access Rights

Assistance Dogs have the right to go nearly everywhere (except for sterile environments). Dogs like Casper are toilet-trained, and trained to sit quietly for long periods of time until they are needed.



Out-and-about

It takes a very intelligent dog to apply the skills to new and different situations, and Casper takes it all on with confidence. He is reliable in changing environments and remains focused in the face of distractions.



WHO WE HELP

People Living with Autism

"CHARLOTTE IS MAKING HUGE PROGRESS BECAUSE OF LETTY THE ASSISTANCE DOG. SHE IS SAFER, HAPPIER, AND LEARNING MORE. WE CAN'T BELIEVE HOW MUCH SHE HAS CHANGED."

— Coco, who is mum to 10-year-old Charlotte



LOST IN THE WORLD

A loving family was running out of options to help their little girl. They had tried everything, but needed a miracle.

Charlotte is ten years of age, but is mentally well behind her peers. She can't read or write yet, let alone understand letters and colours. Charlotte was fully non-verbal until she was seven years old.

Charlotte, who is ten, has Autism, ADHD, Phelan-McDermid syndrome, and a severe intellectual disability, among other conditions.



"IN THE FIRST YEAR ALREADY, THE POSSIBILITIES ARE ENDLESS.—LETTY'S HAD THAT MUCH OF A WONDERFUL EFFECT ON OUR LIFE."
— Mum, Coco

THEY COULDN'T FIND A SOLUTION

Every day is an ordeal for Charlotte and her family. For example, she is fully incontinent and wears nappies, and needs someone to bathe and dress her.

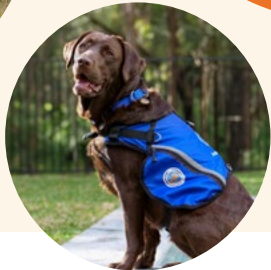
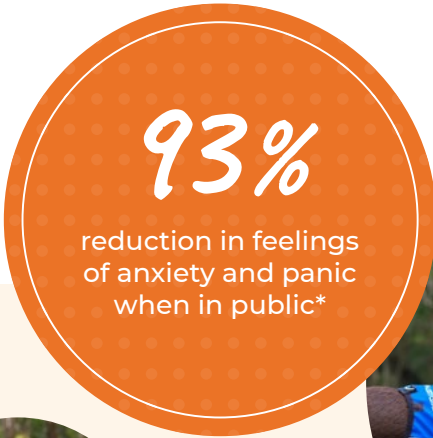
And once her parents have gotten Charlotte ready for the day, going about their business is an agonizing process. Her mum, Coco said:

"On a bad day everything is difficult, so Charlotte needs constant supervision. It's a constant battle to get anything done."

Charlotte's conditions were almost impossible for her and her family to overcome, despite her family trying everything to help her. It was exhausting just go grocery shopping, because it would leave everyone shattered. Coco said:

"I used to avoid going to the supermarket with Charlotte at all costs. If she was in a bad mood she would use her arm to sweep items off the shelf, or she would scream, or she would become fixated with something, and we couldn't move from that spot."

It was an absolute nightmare. I couldn't even put things in the trolley."



READY FOR LIFE WITH LETTY

Letty is the perfect match for Charlotte. With her knowing, inquisitive eyes, her glossy chocolate coat, and the incredible skills she learnt over two years of training, Letty was the answer to many of their issues.

For example, Grocery shopping is now much easier. Because Letty has public access rights, she can keep Charlotte stable, and also encourages Charlotte to improve speaking skills. Coco said:

"Going to the shops used to be a nightmare, I would never know when Charlotte would have a meltdown. But now she can take Letty to the shops, Letty distracts her from looking at what's on the shelf. She's just totally focused on her dog, and giving her commands to walk through the store."

Before Letty, Charlotte had trouble getting to bed and needed her parents to physically stay with her for up to three hours. Now it only takes 30 minutes for Charlotte to fall asleep.



LETTY LIGHTS THE WAY

Now there is hope for the future, and Charlotte's parents can dare to dream about what she can do when she grows up. Coco said:

"I really hope in the future, that with Letty's assistance, Charlotte can develop some independent living skills. I think it will be a reality that one day Charlotte will be able to go to the shops, just her and Letty."

Letty is bringing out the best in Charlotte, and the world is now opening up to her. Progress is possible, and dreams are within reach. With Letty by her side, Charlotte can start working towards a brighter future, one step at time.

"LETTY'S SUPER CHILLED, SHE'S EVERYTHING THAT CHARLOTTE NEEDS. LETTY LOVES WORKING AND YOU CAN TELL SHE'S ENJOYING IT."
— Mum, Coco

WHO WE HELP

Students with Additional Learning Needs

WHAT IS AN EDUCATIONAL SUPPORT ASSISTANCE DOG?

Educational Support Assistance Dogs are a fantastic addition to any learning environment. They provide support to students in a number of ways, including offering emotional support, recognising signs of anxiety, and helping improve concentration and communication skills. They also help to reduce the incidence of antisocial behaviour and bullying.



SCHOOL'S IN WITH INKA

In regional NSW lives a very clever chocolate Labrador named Inka.

Inka has a very important job at a local school. This school is focused on giving the best education to students who have moderate or severe intellectual disabilities, including autism, physical disabilities, mental health, visual or hearing impairments.

As an Educational Support Assistance Dog, Inka helps students through their school day in many ways, but is also just up for a cuddle if the students need it.

Ms Kirby, a teacher at the school, said that Inka helps students experience new things.

“With the kids who are reluctant to touch certain surfaces or certain textures, you can get Inka involved in a painting activity, or you can get her involved in a switch activity where she’s activating lights and sounds in the classroom.”



This teacher’s pet loves school

“THE STUDENTS HERE HAVE REALLY COMPLEX SUPPORT AND LEARNING NEEDS, AND INKA IS ANOTHER TOOL TO DELIVER EDUCATION IN A DIFFERENT WAY TO STUDENTS, AND TO ACTIVELY ENGAGE THEM IN THEIR LEARNING.”

— Principal Brett Pearson



A FULLY-ACCREDITED EDUCATIONAL SUPPORT ASSISTANCE DOG LIKE INKA CAN:

- Teach empathy and improve interpersonal skills
- Help children develop social skills
- Increase motivation for learning
- Increase school attendance
- Decrease anxiety behaviours resulting in improved learning outcomes
- Enhance relationships with peers and teachers, which helps students to express their feelings and enter into more trusting relationships
- Support children with social and emotional needs, which helps with literacy development

A GRATEFUL COMMUNITY, FOREVER CHANGED

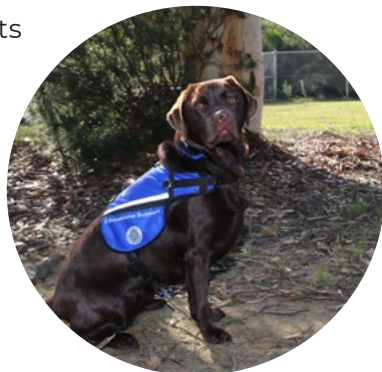
Principal Brett Pearson said Inka has already helped students improve in the classroom. He said:

“The students here have really complex support and learning needs, and Inka is another tool to deliver education in a different way to students, and to actively engage them in their learning.”

From helping the kids with their reading, art and games, to simply being there for a pat and a cuddle on a hard day, Inka can do it all.

Inka joins in on morning health and wellbeing sessions, encourages children to spend more time outdoors, listens to students as they read aloud, is a big help at bus time, and also has been a great icebreaker for fellow students during class and playground time.

Inka has helped students at a crucial time in their formative years and helped set them up for a brighter future.



HELPING PEOPLE EVERY DAY

MEET SOME OF OUR STELLAR

CLASS OF
2020-21



Onyx



Ryder



Tai



Norman



August



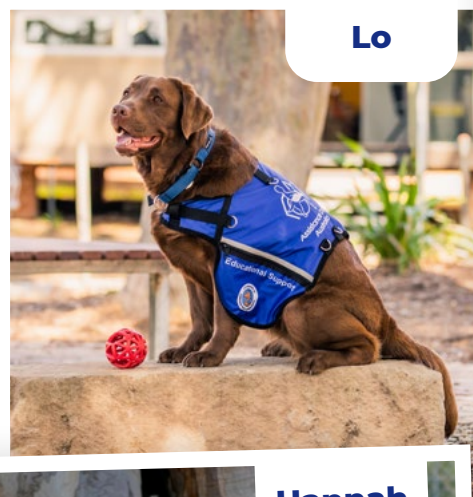
Pixie



Casper



Nitro



Lo



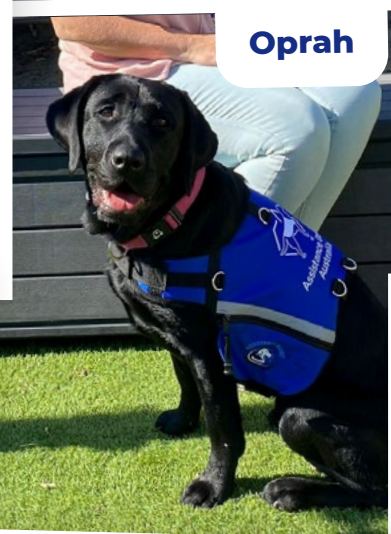
Kiki



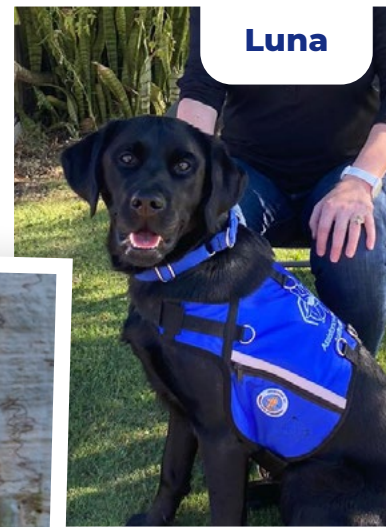
Bernie



Cooper



Oprah



Luna



Stella



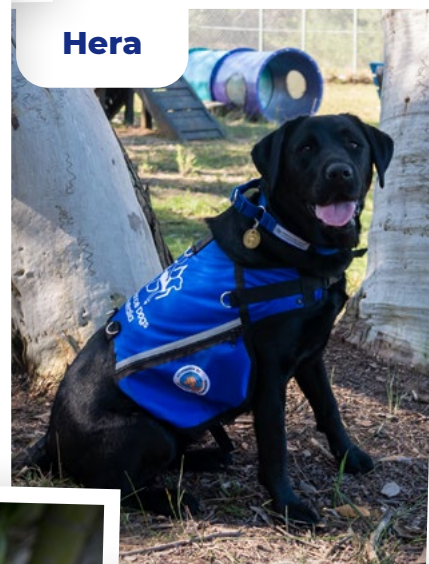
Hannah



Samson



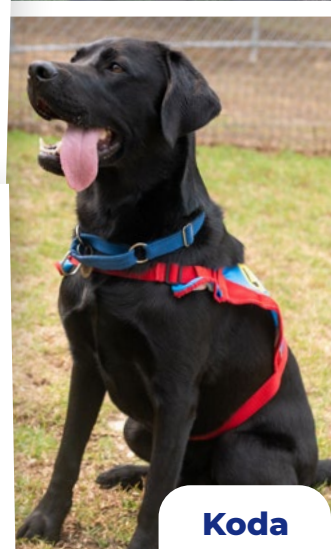
Lulu



Hera



Nexo



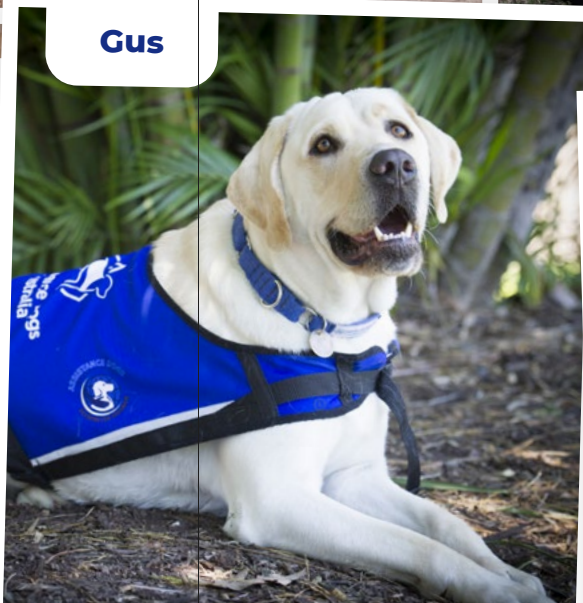
Koda



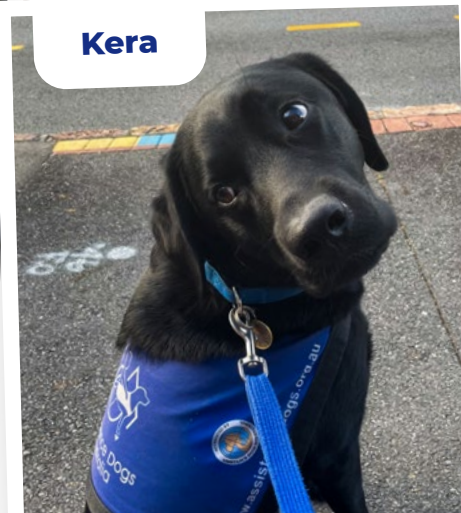
Hebe



Olympus



Gus



Kera



Roly

FINANCIAL STATEMENTS

Assistance Dogs Australia Limited

ABN: 90 074 746 160

Key Extracts from our audited Financial Statements

For the Year Ended 30 June 2021

The following extracts from our 2021 audited Financial Statements have been presented to give you a brief snapshot of our financial position as at 30 June 2021 and our financial performance for the year ended 30 June 2021.

Our financial statements received an unqualified audit opinion.

A full copy of our audited financial statements can be located at <https://www.acnc.gov.au/>

Directors' Report
30 June 2021

The directors present their report on Assistance Dogs Australia Limited (the company) for the financial year ended 30 June 2021.

Directors

The names of the directors in office at any time during, or since the end of, the year are:

Names	Position	Appointed/Resigned
Rowan McDonald	Chairman/President	
Robert Biggs	Director/Vice President	
Yvonne Duncan	Director	
Samuel Haynes	Director	
Tim McCallum	Director	
Paul Reid	Director / Company Secretary / Treasurer	
Kimberley Smee	Director	
Michelle Dodd	Director	Appointed 16 August 2021

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal activities

The principal activities of Assistance Dogs Australia Limited during the financial year were to train and supply service dogs to assist persons with physical and mental disabilities and to provide services under the National Disability Insurance Scheme.

There were no significant changes in the nature of Assistance Dogs Australia Limited's principal activities during the financial year.

Members' guarantee

Assistance Dogs Australia Limited is a company limited by guarantee. In the event of, and for the purpose of winding up of the company, the amount capable of being called up from each member and any person or association who ceased to be a member in the year prior to the winding up, is limited to \$NIL for members that are corporations and \$NIL for all other members, subject to the provisions of the company's constitution.

At 30 June 2021 the collective liability of members was \$NIL (2020: \$NIL).

Information on directors

Rowan McDonald	Chairman/President
Qualifications	Bachelor of Economics; Bachelor of Laws
Robert Biggs	Director/Vice President
Qualifications	Diploma of Management
Yvonne Duncan	Director
Qualifications	Diploma of Physiotherapy; Graduate Diploma of Health Services Management
Samuel Haynes	Director
Qualifications	Bachelor of Science; Bachelor of Veterinary Medicine & Surgery; GCM(VP)

Directors' Report
30 June 2021

Information on directors
(Cont'd)

Tim McCallum	Director
Qualifications	Performing artist and ambassador for Assistance Dogs Australia Limited.
Paul Reid	Director / Company Secretary / Treasurer
Qualifications	Bachelor of Arts; Chartered Accountant; Member - Australian Institute of Company Directors
Kimberly Smee	Director
Qualifications	Bachelor of Arts (Hons); Bachelor of Media
Michelle Dodd	Director
Qualifications	Bachelor of Arts

Meetings of directors


During the financial year, 8 meetings of directors (including committees of directors) were held. Attendances by each director during the year were as follows:

Directors' Meetings	
Number eligible to attend	Number attended
Rowan McDonald	8
Robert Biggs	8
Yvonne Duncan	8
Samuel Haynes	8
Tim McCallum	6
Paul Reid	8
Kimberley Smee	6
Michelle Dodd	-

Auditor's independence declaration

The auditor's independence declaration in accordance with the Australian Charities and Not-for-profit Commission Act 2012 for the year ended 30 June 2021 has been received and can be found on page 3 of the financial report.

Signed in accordance with a resolution of the Board of Directors:


Director:
Rowan McDonald

Dated 31 December 2021



Auditor's Independence Declaration under Australian Charities and Not-for-profit Act 2012 to the Directors of Assistance Dogs Australia Limited

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2021, there have been:

- no contraventions of the auditor independence requirements as set out in the Australian Charities and Not-for-Profit Commission Act 2012 in relation to the audit; and
- no contraventions of any applicable code of professional conduct in relation to the audit.

PKF

KYM REILLY
PARTNER

31 DECEMBER 2021
SYDNEY, NSW

PKF(NS) Audit & Assurance Limited
Partnership
ABN 91 850 861 839

Liability limited by a scheme
approved under Professional
Standards Legislation

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PKF(NS) Audit & Assurance Limited Partnership is a member firm of the PKF International Limited family of legally independent firms and does not accept any responsibility or liability for the actions or inactions of any individual member or correspondent firm or firms.
For office locations visit www.pkf.com.au

Assistance Dogs Australia Limited

ABN: 90 074 746 160

Statement of Financial Position 30 June 2021

	Note	2021 \$	2020 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents		8,578,448	6,711,290
Trade and other receivables		177,152	259,466
Inventories		11,952	15,625
TOTAL CURRENT ASSETS		8,767,552	6,986,381
NON-CURRENT ASSETS			
Property, plant and equipment		3,363,709	3,560,705
TOTAL NON-CURRENT ASSETS		3,363,709	3,560,705
TOTAL ASSETS		12,131,261	10,547,086
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables		302,680	274,024
Employee benefits		349,330	332,780
Lease liabilities		20,742	53,315
TOTAL CURRENT LIABILITIES		672,752	660,119
NON-CURRENT LIABILITIES			
Employee benefits		14,895	-
Provisions		31,200	31,200
Lease liabilities		163,976	231,156
TOTAL NON-CURRENT LIABILITIES		210,071	262,356
TOTAL LIABILITIES		882,823	922,475
NET ASSETS		11,248,438	9,624,611
EQUITY			
Contributed equity	1	-	1,196,387
Reserves		10,206,597	5,076,552
Accumulated surplus		1,041,841	3,351,672
TOTAL EQUITY		11,248,438	9,264,611

The accompanying notes form part of these financial statements.

Assistance Dogs Australia Limited

ABN: 90 074 746 160

Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2021

	Note	2021 \$	2020 \$
Revenue	2	7,637,700	7,657,958
Cost of sales		(1,141,090)	(1,435,235)
Employee benefits expense		(3,565,898)	(3,221,595)
Depreciation, amortisation and impairment expense		(210,052)	(223,922)
Other expenses		(1,089,915)	(1,142,869)
Finance costs		(6,918)	(8,061)
Surplus before income tax		1,623,827	1,626,276
Income tax expense		-	-
Surplus for the year		1,623,827	1,626,276
Other comprehensive income		-	-
Total comprehensive income for the year		1,623,827	1,626,276

The accompanying notes form part of these financial statements.

Assistance Dogs Australia Limited

ABN: 90 074 746 160

Statement of Changes in Equity For the Year Ended 30 June 2021

	Note	Accumulated surplus \$	Contributed Equity \$	Members Building Fund \$	Future Operating Costs Reserve \$	Total Equity
Balance at 1 July 2020		3,351,672	1,196,387	5,076,552	-	9,624,611
Surplus for the year		1,623,827	-	-	-	1,623,827
Transfer from contributed equity	1	1,196,387	(1,196,387)	-	-	-
Transfer to Future Operating Costs Reserve	1	(2,300,000)	-	-	2,300,000	-
Transfer to Members' Building Fund	1	(2,830,045)	-	2,830,045	-	-
Balance at 30 June 2021		1,041,841	-	7,906,597	2,300,000	11,248,438
Balance at 1 July 2019		1,725,396	1,196,387	5,076,552	-	7,998,335
Surplus for the year		1,626,276	-	-	-	1,626,276
Balance at 30 June 2020		3,351,672	1,196,387	5,076,552	-	9,624,611

The accompanying notes form part of these financial statements.

Notes to the Financial Statements
For the Year Ended 30 June 2021

1 Components of Equity

Contributed Equity

The Company's operations were previously conducted through a Charitable Trust. The Trust's assets were vested in the Company over 10 years ago. The value of the net assets transferred was treated as Contributed Equity. The Directors resolved to transfer this balance to the Company's Accumulated Surplus Account as it more accurately represents the operating surpluses accumulated since 1996 by the former Charitable Trust.

Future Operating Costs Reserve

The Directors consider it to be prudent management to hold a reserve for future operating costs in the event of any circumstances that might result in the Directors deciding to wind down or cease operations due to unforeseen events. The amount held in this reserve will be reviewed annually to determine whether it is, in the opinion of the Directors, sufficient to cover the costs associated with such a decision.

Members' Building Fund

In 2012, the Company established a Members' Building Fund with the purpose of accumulating any bequest income which was not required to support the operating costs of the Company. This Fund would be utilised specifically to fund the construction of a National Training Centre for the Company to enable the Company to increase the number of trained dogs being placed annually with clients. The Directors conducted a review of bequests that had been received since 2017 and determined that the level of Accumulated Surplus held by the Company was sufficient to enable bequest monies received in prior years to be transferred to this Fund. Similar reviews will be conducted regularly in future years.

2 Revenue and Other Income

Revenue from continuing operations

	2021 \$	2020 \$
Fundraising Activities		
- Bequests	1,430,099	2,052,926
- Donations, grants and sponsorships	4,976,267	4,699,939
- Fundraising events & merchandise	68,584	109,912
	6,474,950	6,862,777
Program revenue		
- Program income	379,687	115,171
- Sundry National Training School	144,089	9,793
-	523,776	124,964
Other income		
- (Loss)/gain on sale of assets	(25,114)	3,636
- Interest income	51,687	111,757
- Government grants	412,500	380,500
- COVID rent relief	-	10,715
- In-kind donations	199,901	163,609
	638,974	670,217
Total Revenue	7,637,700	7,657,958




ACKNOWLEDGEMENTS

Our heartfelt thanks to the many individuals, businesses and philanthropic organisations who make our work possible. However you support us, whether through donations to our special appeals, regular monthly donations, grants, workplace giving or other fundraising efforts, you are helping provide positive outcomes for people living with a disability throughout Australia.

Thank you to our generous partners who provide valuable year-round support including:


OUR LEADING PARTNERS



Owen Miller Memorial Foundation

OWEN MILLER MEMORIAL FOUNDATION

The extraordinary generosity of the Owen Miller Memorial Foundation has a profound impact on the lives of Australians living with a disability. The Foundation has sponsored a ‘fleet’ of Assistance Dogs bringing freedom and independence to clients around the country, and has funded the development of our new Animal Assisted Therapy Centre due to be fully operational in early 2022.



TROY Animal Healthcare

TROY ANIMAL HEALTHCARE

A partner since 2019, Troy Animal Healthcare sponsored Assistance Dog Troy and pup-in-training Ariel and provides valuable in-kind product support for all our dogs in training.

MAJOR PARTNERS



DISCOUNT DRUG STORES


DISCOUNT DRUG STORES: A valued partner since 2012, Discount Drug Stores have helped train 11 Assistance Dogs through instore ‘Dogtober’ fundraising nation-wide.





Hyundai Help for Kids

HYUNDAI HELP FOR KIDS: Hyundai Help for Kids have supported our Animal Assisted Therapy program, sponsored Assistance Dogs Turbo and Nexo and provide Hyundai VIP (very important pup & people) movers.





MSD Animal Health BRAVECTO

MSD AND BRAVECTO: We thank MSD Animal Health for providing Bravecto to protect our dogs and pups across the country from fleas and ticks year round, and for supplying vaccinations for our Assistance Dogs in training and puppies to protect them against the most common, serious infectious diseases.



petstock assist

PETSTOCK ASSIST: PETstock Assist powered by PETstock team provide support through workplace giving and instore fundraising campaigns. They are proud sponsors of Assistance Dog Tai and pup-in-training Honey.



OUR SUPPORTING PARTNERS







- Dove’s Nest Foundation
 - Walter and Eliza Hall Trust
- Attaway Foundation
 - Emorgo Foundation

BEQUESTS

We are also very grateful to have received generous bequests from the following estates this financial year:

- Gail Long
 - June Margaret Mulder
 - Queenie Topley
 - Margaret Anne Watts
 - Meredith Fisher Cooper
 - Judy Turner
 - Ruth McAuley
 - Gwendolyn Muriel Allis
 - Shirley Ida Margaret Beutel
 - James Bruce Block
 - Norman Paul Scott
- Louise Elizabeth Kilpatrick
 - William Gustave Schuberg
 - Margaret Joan Titulaer
 - Janelle French
 - Helen Veronia Chew
 - Shelley Lynn Smith
 - Eileen Phyllis Morrow
 - Rosalie Margaret Arnold
 - Joanne Elizabeth Erwin
 - Katrina L Moore
 - Maurice Clifford Harding

Leave a **legacy of kindness**
for future generations.



Including a gift to Assistance Dogs Australia in your Will is a unique way to ensure your generosity has a lasting impact on the lives of people in need.

Next time you update your Will, after you have taken care of your loved ones, please consider including a bequest to Assistance Dogs Australia.

Your kindness will make a big difference to the lives of many people living with a disability throughout Australia, helping more people experience freedom and independence.

Every Assistance Dog costs over \$40,000 and takes around two years to train. This covers all training costs, kennelling, food and toys, welfare and veterinary costs, placement and follow-up care. Assistance Dogs are then placed free of charge with their new owner and will go on to change their life in a profound way. We do not receive government funding for puppy training and rely on the generosity of the public.

Bequests can be made to 'Assistance Dogs Australia Limited'. For a copy of our bequest booklet or for a confidential chat about leaving a gift in your Will, please contact our Bequest Manager through the contact details below.

ASSISTANCE DOGS AUSTRALIA

PO Box 455 Engadine 2233 Australia
Toll Free: **1800 688 364**
bequests@assistancedogs.org.au

Front cover artwork by **Ryan Taylor Kilbourn**

Born in San Dimas, California, Ryan has sketched animals for as long as he can remember. At just 13 years old, he sold his first pencil drawing of a dog to a teacher who insisted it looked like hers.

But it was after serving 6 years as a Rescue Swimmer and Communications Officer in the United States Coast Guard, that Ryan decided to attend Art School. After receiving high honours in Commercial Arts and Graphic Design Sciences, he worked as an advertising compositor before returning to Art School once again to study Fine Arts and Illustration.

A few years after arriving on our shores, he put aside charcoals and paints and put on another uniform, entering a vastly different world as

a Correctional Officer in Canberra. During this demanding role in an often dangerous environment, he occasionally sketched and painted to cope with the emotional challenges of his volatile profession.

However, after more than 25 years in a uniform, he was seriously injured in this role and had to hang up his uniform for good. Now, with his beautiful Assistance Dog Mopsy by his side, he has invigorated his passion for the visual arts and is, once again, challenging himself through painting.

We extend our sincerest thanks to Ryan for donating his incredible artwork featured on the cover of this report.

THOSE WHO TEACH US ABOUT HUMANITY ARE NOT ALWAYS HUMANS

www.ryantaylorkilbourn.com





ASSISTANCE DOGS AUSTRALIA

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